AdvertentieX.nl

Customer Service Specialist Dutch (0 EUR)

Locatie **Noord-Holland, Amsterdam**
https://www.advertentiex.nl/x-801552-z

Dyson is different. Our culture is unique. It's not easy or comfortable. It's certainly not for everyone. But if you thrive on challenge and are excited by change - it could be for you...
Brilliant basics, wrong thinking and audacious delivery.
Dyson is more than its machines, it's a mindset.
Vacuum cleaner bags that clog, dangerous fast-spinning blades and extreme heat from hair dryers.
We transform every category we enter with radical and iconic re-inventions, that work, perform and look very different.

Job Description

Answering telephone and email enquiries from Customers
Logging and follow up of Customer Information and issues
Delivering high caliber Customer Service
Cross-selling and up-selling

We offer:

Fulltime contract (39 hours/week)/ stable position
Extensive training and opportunities to learn Spanish and French
Exciting and multicultural environment
Good prospects career

Working Hours -Mon - Fri (08:00 - 20:00) & Sat - Sun (09:00 - 18:00)(39hours/week)you also need to be available to work during bank holidays. Possibility for late shift between 15:00 to 22:00.

Job Requirements

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You should:

Be a native Dutch, along with having a high level of English.
Have excellent customer service skills and a confident telephone manner
Be flexible
Have good keyboard data entry skills and computer literacy
Be a team player

Salary and Benefits

We offer:

Full-time contract (39 hours/week)/ stable position
Extensive Training and languages lessons (English)
Excellent and multilingual work environment
Good prospects career

Multilingual and excellent work environment to provide the customer service on behalf of Dyson
Extensive training & languages classes
Internal promotions (Lead Agent, Team Leader, Trainer, Quality coach, Admin Assistant)
Good prospects career
Additionally, be aware to present the following documentations:
NIE (official document to work in Spain) / DNI for Spanish candidates
Social Security Number (official paper)
Passport (original)
Bank account details (libreta or screenshot of bank account details from online