

Customer Service Representative



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentienx.nl/x-871109-z>

Functieomschrijving

Would you like to work for the biggest Customer Assistance Center of Europe? Stop looking because we have the perfect opportunity for you!

This Customer Assistance Center of one of the luxurious car brands worldwide serves more than 30 countries in the world and they do this in our beautiful town Maastricht. The customer service representatives, from more than 31 nationalities, are the main and most important contact point between the customers, prospective customers, and the company. This company is growing more and more, so we are really looking for you to join our great team.

Within the Customer Service Department you will be the most important interface between customer and the company, and you ensure that all questions and inquiries are handled adequately. You provide this service by phone, fax or email. This service is responsible for after-sales issues, technical and products subjects and general questions.

HELP, my vehicle broke down!!

A special department helps customers who are needing roadside assistance. Unfortunately breakdowns also happen with this great brand, all day every day around the world. This means that you will be

working in early shifts, middle late shifts, late shifts and night shifts. Working in these shift means happy customers and for you a great step closer to being one of the companies who make the world a better place. If you want to be a part of it, it is not hard when you have a breakdown. You can feel the stress, you have to be calm and respond quickly within this time.

You will help the customers in their native language, therefore we are looking for super friendly people who have great knowledge of their country, culture and geography. At the moment we are hiring for FRANCE, BENELUX (Dutch-French-English) and GERMANY. Do you speak another language and you are interested, please also apply! We often have new positions or other departments open!



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Already enthusiastic for this position? Then they offer you many more! You will get a great salary, a collective health insurance. Next to this they have a awesome cafeteria where you get healthy food but there is also room for pizza day! They offer great career possibilities for their employees and have good company parties!

So there is still one question: when can you move? This company will also help you with this. They offer a great relocation package and will help you with all necessary procedures to build your new life in Maastricht.

Still enthusiastic? Please apply with your English CV, a motivation letter in your native language and 2 references!

Uiteraard staat deze vacature open voor zowel mannen als vrouwen.

Sollicitatieprocedure

Om te reageren op onze vacatures voer je eenmalig je gegevens in. Hierdoor maak je automatisch een account aan op Mijn Randstad. Vanuit Mijn Randstad reageer je voortaan snel en eenvoudig op vacatures, kun je je gegevens beheren, je sollicitaties of salaris bekijken en nog veel.