

## Customer service representative French



Locatie **Utrecht, Zeist**  
<https://www.advertentieux.nl/x-1012752-z>

Do you speak and write French fluently with a good grasp of the Dutch language? Are you stress-resistant and very customer-oriented? Do you have affinity with electronics and are you looking for a dynamic work environment? Then you might be the new French speaking Customer Service Representative our client is looking for!

Located in Zeist and founded in 1995 as a globally operating wholesaler for electronic components and spare parts for the repair industry, the company is now well established in the Netherlands, Germany and France.

In this role as a Customer Service Representative, you will:

- Manage all incoming questions of the French customers by phone and email;
- Help and advise (potential) customers on their purchase;
- Guide them in making the right choice for their situation, both B2B and B2C
- Work on improving your customer satisfaction everyday;
- Take initiative in signaling opportunities for improvement on the website and inventory, based on customer requests.

What is in it for you:

A salary between 2000 - 2200 euros gross per month;  
 25 days of holiday, as well as you promise to be back  
 Afternoon for all the electronic products  
 A growing atmosphere with weekly challenges

Who are you, as the perfect French speaking customer service representative?  
 You have at least MBO work and thinking level or equivalent;  
 You empathize, and don't panic under a high workload;  
 You speak and write French fluently (Dutch is a big plus!)  
 You have 0 – 2 years of working experience in a similar role;



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You are available between 32 – 40 hours per week.

If this vacancy sounds like the perfect match for you, please apply with your English CV.  
Uiteraard staat deze vacature open voor iedereen die zich hierin herkent.

#### Functieomschrijving

Do you speak and write French fluently with a good grasp of the Dutch language? Are you stress-resistant and very customer-oriented? Do you have affinity with electronics and are you looking for a dynamic work environment? Then you might be the new French speaking Customer Service Representative our client is looking for!

Located in Zeist and founded in 1995 as a globally operating wholesaler for electronic components and spare parts for the repair industry, the company is now well established in the Netherlands, Germany and France.

In this role as a Customer Service Representative, you will:

Manage all incoming questions of the French customers by phone and email; Help and advise (potential) customers on their purchase; Guide them in making the right choice for their situation, both B2B and B2C; Work on improving your customer satisfaction everyday; Take initiative in signaling opportunities for improvement on the website and inventory, based on customer requests.

What is in it for you:

A salary between 2000 - 2200 euros gross per month; Travel expenses reimbursed; 25 days of holiday, as long as you promise to come back! A discount on all the company's products; A nice working atmosphere, with weekly drinks!

Who are you, as the perfect French speaking customer service representative?

You have at least MBO work and thinking level, or equivalent; You empathize, and don't panic under a high workload; You speak and write French fluently (Dutch is a big plus!) You have 0 – 2 years of working experience in a similar role; You are available between 32 – 40 hours per week.

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#### Sollicitatieprocedure

Je maakt een 'mijn Randstad' account aan om te kunnen reageren op onze vacatures. Dit doe je automatisch wanneer je voor het eerst een sollicitatie afrond bij Randstad, heel eenvoudig dus. Via je

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'mijn Randstad' account beheer je gemakkelijk je gegevens en gaan je volgende sollicitaties nog!