

Customer Service Representative Support



Locatie **Noord-Brabant**
<https://www.advertentiax.nl/x-1029625-z>

Are you an experienced Customer Service Representative looking for a new adventure? Gifted with good multilingual communicative skills, you can use to talk with customers all over the world? We have a new project near Eindhoven for you to join! If you speak professional English and (native German, Italian OR Portuguese) Read below what is in it for you.

This company believes in you, the customer support specialist. They believe in your potential — your ability to learn, grow, and contribute in meaningful ways. They believe in the power of great people working together to innovate and solve problems no one could solve alone. The company build enduring partnerships with the customers and take on their challenges and opportunities as our own. And they opened a new customer service center in the Netherlands.

What kind of task you will execute ?



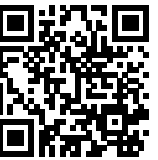
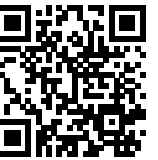






As a Customer Support Specialist joining a newly acquired company you will be responsible for quote entry, order enter and other customer facing activities to create an exceptional customer experience.

Responsible for reviewing and implementing , maintaining EDI application requirements

Responsibilities

- Develops electronic interfaces to facilitate the exchange of transactions.
- Establishes the standards to ensure accuracy and efficiency.
- Communicates with trade partners and vendors regarding connectivity, testing, and transaction statistics.
- Ensures that transactions are in compliance
- Organizes transaction flows between internal systems.
- Documents transaction maps and flows and can troubleshoot issues.



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- Develop necessary data source structures to support edi transactions.

About the company

This company is currently building a team of leaders for the Advanced Sterilization Products organization. Be part of an industry-leading company in healthcare-associated infections (HAIs) prevention technology, dedicated to creating the safest possible environments for patients and their families, healthcare workers, providers, and communities. Add your voice and talents to this extraordinary team and help them in their mission to make healthcare safer for everyone.

What do they need from you?

Bachelor's degree (BS/BA) from four-year college or university; or two to four years related experience and/or training; or equivalent combination of education and experience. A minimum of three years of related experience is preferred.

Of course you have SAP experience

Experience with MS Excel

Strong written and verbal communication skills.

Business fluency in English (and a second: Native German/Italian/Portuguese) needed.

You are available to start in June

Preferred Skills:

Salesforce experience

What do they offer you?

A new adventure for a minimum period of 4 months.

A good salary starting at 38.000 euro a year

Supporting a new team together with a new team leader

If you are multilingual and like to be part of this amazing journey we would like to hear from you. Please let us know in your motivation what kind of languages you speak/write.

Uiteraard staat deze vacature open voor iedereen die zich hierin herkent.

Functieomschrijving

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Sollicitatieprocedure

Je maakt een 'mijn Randstad' account aan om te kunnen reageren op onze vacatures. Dit doe je automatisch wanneer je voor het eerst een sollicitatie afrond bij Randstad, heel eenvoudig dus. Via je 'mijn Randstad' account beheer je gemakkelijk je gegevens en gaan je volgende sollicitaties nog!