

Customer service representative



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentiax.nl/x-1034502-z>

Customer service representative

Are you our service-oriented Customer Service employee with a command of French, German and Dutch languages? Then this role might be for you!

Our client is a well-known computer-assisted legal research provider, business research and risk management services based in Amsterdam. And yes, they have the world's largest electronic database for legal and public-records related information!

What we're looking for:

Fluent in German, English and a good level of French and Dutch;
 Proven experience with database search and internet technology;
 Previous experience within a customer support role;
 High level of initiative and self motivation, with the ability to work in a team environment and engage others.

What you will be doing:

Manage multiple customer engagements concurrently;

Use situational, technical, proposition and solution knowledge to provide support to our external customers;

Answer technical questions and conduct basic product demonstrations of our legal research products;
 Be able to cross collaborate and work with our sales and other product solutions.

What we offer:

A challenging job within an international and tech company;
 A salary between €10,5 and €14,50;
 The opportunity for personal growth and other career opportunities;



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Working very closely with diverse departments (Order Processing team, the Sales team, as well as the Content and Product team).

Do you recognize yourself in above mentioned description and do you see yourself working a job with mostly customer contact? Don't waste any more time and apply asap by clicking on the button 'apply' below! If you have questions or doubts, do not hesitate to contact us using the contact information mentioned here below.

Uiteraard staat deze vacature open voor iedereen die zich hierin herkent.

Functieomschrijving

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What we're looking for:

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What you will be doing:

Manage multiple customer engagements concurrently; Use situational, technical, proposition and solution knowledge to provide support to our external customers; Answer technical questions and conduct tailored product demonstrations of all product features to prospects; Be a part of cross department collaborations to test and deliver product solutions.

What we offer:

A challenging job within an international and tech company; A salary between €12.5 and €14,50; The opportunity for personal growth and other career opportunities; Working very closely with diverse departments (Order Processing team, the Sales team, as well as the Content and Product team).

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Sollicitatieprocedure

Je maakt een 'mijn Randstad' account aan om te kunnen reageren op onze vacatures. Dit doe je automatisch wanneer je voor het eerst een sollicitatie afrond bij Randstad, heel eenvoudig dus. Via je 'mijn Randstad' account beheer je gemakkelijk je gegevens en gaan je volgende sollicitaties nog!