

## Customer service agent FrenchGerman



Locatie **Limburg, Maastricht**  
<https://www.advertentiax.nl/x-1035532-z>

For our Belgian toll project Satellic we are looking for FRENCH and/or GERMAN and/or DUTCH speaking customer service agents.

Since 2016 every truck driver who passes the Belgium border is obligated to pay toll. In your job as a customer service representative you will support (by phone, chat and email) truck drivers with all the activities regarding the toll, such as the registration of vehicle papers, ordering the measurement device (OBU) located in their truck, as well as the payment of the toll itself.

### Requirements:

You need to be able to speak German and/or French (at native or near native level) in combination with English or Dutch (because of the training and internal communication)  
 You are customer oriented, a good listener and respond to the needs of each client

### Practical information:

The department is opened 24/7. This means that you will also be scheduled to work nights and/or weekends (with an average of 4 night shifts per month)  
 Your salary will be between €9,54 and €10.00 gross per hour based on your language skills (from 22.00hrs until 7.00hrs and on Sundays you will receive an extra wage of 50%)

You have 2 weeks of full time training on the job  
 The first 2 weeks are scheduled with a maximum of €7.30 per hour  
 Your first 30 hours are scheduled for a maximum of 30 hours per week  
 See also the conditions at main site  
 Uiteraard staat deze vacature open voor iedereen die zich hierin herkent.

### Functieomschrijving

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Uiteraard staat deze vacature open voor iedereen die zich hierin herkent.

#### Sollicitatieprocedure

Je maakt een 'mijn Randstad' account aan om te kunnen reageren op onze vacatures. Dit doe je automatisch wanneer je voor het eerst een sollicitatie afrond bij Randstad, heel eenvoudig dus. Via je 'mijn Randstad' account beheer je gemakkelijk je gegevens en gaan je volgende sollicitaties nog!