

Rooms Division Manager - art039otel amsterdam



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentieX.nl/x-1160352-z>

Our brand
 art'otels are a contemporary collection of hotels that fuse exceptional architectural style with art-inspired interiors, located in cosmopolitan centres across europe. at the brand's core is the art itself. each hotel displays a collection of original works designed or acquired specifically for each art'otel, rendering each a unique art gallery in its own right. art'otel has created a niche for itself in the hotel world, differentiating it from traditional hotels.

The company
 PPHE Hotel Group Limited owns, leases, develops, operates and franchises full service upscale and lifestyle hotels in major gateway cities and regional centres, predominantly in europe. the majority of the group's hotels operate under two distinct brands, Park Plaza Hotels & Resorts and art'otel. the group has an exclusive licence from Carlson, a global privately held hospitality and travel company, to develop and operate Park Plaza Hotels & Resorts in europe, the middle east and africa. the art'otel® brand is fully owned by PPHE Hotel Group and it has a minority ownership interest in the Arenaturist group, one of Croatia's leading hospitality companies. through its strategic partnership with Carlson, PPHE Hotel Group has access to their powerful reservation and distribution system, loyalty programmes such as Club CarlsonSM for guests and Look To BookSM for travel agents, 23 airline partnerships and cross-selling opportunities. the portfolio of owned, leased, managed and franchised hotels comprises 38 hotels offering a total of 8,376 rooms. the development pipeline includes three new hotels and two mixed-use developments, which together are expected to add approximately a further 900 rooms to the portfolio by the end of 2014. PPHE Hotel Group's shares are admitted to trading on the main list of the LSE (standard

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The inspiration starts with you. As Rooms Division Manager, you will be the one motivating our people and making it all come together smoothly. Creating the magical atmosphere that is unmistakably art'otel.

Your responsibilities

You will be leading the Rooms Division, consisting of Front Office, Guest Relations and Concierge. You will create synergy between Housekeeping, Technical Services and Front of House, in great collaboration with the respective HODs.

We want you to continue strengthening our guest-focused culture throughout the operation. It will be important to develop your team and giving them increasing accountability for guest satisfaction and personalised service.

You will create an environment of inclusiveness amongst the teams, where everyone can show their true colours.

You will work closely with leaders in other departments to keep operations running smoothly and to ensure our guest experience is co-ordinated and feels seamless and in line with our commercial goals.

You will also play a direct role in the overall management of the Hotel and will be the General Managers right hand.

You will manage and drive cost efficiency in the rooms division department.

Job Requirements

What we are looking for

You are a true driver of sensational service with a visionary guest centric approach.

You are open to new ideas, have a meticulous attention to detail and have a fearless, vibrant personality.

You have good business acumen knowledge and understand the P&L.

You have a strong eye for detail.

You inspire others: you are a role model whose passion for hospitality boosts the whole team.

You are innovative: you look for different approaches or new ideas to improve operations and the guest experience.

You are a connector: you ensure operations run smoothly by developing productive relationships with all hotel departments.

You are empowering: you provide opportunities for your team to learn and grow in their work and trust them with responsibility.

You deliver: your drive and self-motivation mean you set high standards for yourself and your department.

You never lose focus on your goals.
You share our values: Trust, Respect, Teamwork, Enthusiasm, Commitment, Care.
You build great confidence with at least 5 years of experience in a senior management role in the hospitality industry.
You're an expert in communicating both in Dutch and English.
You master the Property Management Systems (Opera would be amazing)
Why join us?

No matter what level you are in our organisation, we will encourage your creativity. If you have an idea about how we can improve things, we want to hear it. And if it is a bright idea, we will make it happen. In the fast-moving and competitive world of hospitality, this is how we have stayed ahead.

We are ready to invest in you and your future. We offer a competitive rewards package, award-winning training, a supportive team environment and real opportunities to learn, grow and develop a rewarding career.

Find out more & apply

If you want to find out more about us, please visit www.jobs.pphe.com. To apply, please click the Apply button now.

be bold. be creative. be original

A fun place to create and.