

Moxy Management Stage - Moxy Schiphol Hotel



Locatie

Noord-Holland, Hoofddorp

<https://www.advertentia.nl/x-1208241-z>

PLAY ON

Ready for a good time? Moxy Hotels makes that easy with the heart of a boutique hotel and an appetite for adventure. There's a drink waiting for you with your room key and someone at the bar that wants your number. Moxy is for play... Jenga, karaoke, maybe a little game of spin the bottle? Here, you can get away with it.

Plus, the WiFi is speedy, beds cushy and freshly made, but more importantly, the bar is always open and the crew is always on. Whether you're staying for the night or a nightcap, Moxy is your place to PLAY ON.

WE WANT YOU TO HAVE IT ALL

You're new in town and you want to make a trip to remember. We totally get that. So we've made sure the time you do spend at the Moxy is jam packed full of more fun than you thought you could have at a hotel. From yummy snacks and drinks, to games, to art, to secret hiding spots, to comfy couches to doze off in. Our lobbies are like living rooms with a bartender. Our guest rooms are like a cozy clubhouse you never want to leave, where you curl up in soft sheets, stream your favorite movie from our white-hot WiFi and cocoon for as long as you want. Because, #atthemoxy we want you to have it all.

WE'VE MADE SURE WE LOOK DAMN GOOD

We've done our homework. Or rather we gave it to some of the best design teams around. We asked the most genius and creative what people truly play with in their spare time while at work. And that's how we found out the most people refuse their bosses. And, while in the lounge room, we've spent more time on how solid tables are sweeter than any food or even a well-curved sofa. It's uncovered a lot of things most people don't want a high chair on instead of a coffee table. We brew fresh joe downstairs in the lobby. There we've got you covered 24/7, with grab-and-go bites, low tech play time, and crafted cocktails. And if there's anything you would expect and plenty you wouldn't, from a boutique hotel.

Job Description

This is an all-round position with a wide range of working environments. You are the r&b employee,



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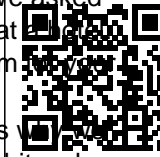
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Front Desk Attendant, the Up & Cross Selling Specialist, the Speedy-Internet-Surfing-Problem-Solver, available for breakfast, lunch, diner and bar...that's you! You are the welcoming force in the hotel, the FUN HUNTER in WOW-ing our guests, YOUNG AT HEART suggesting guests what to do and you are PLAYFUL.

Your day will consist of:

Working together with the team to deliver exceptional experiences to our guests
Serving beverages & food to our guests, making recommendations when appropriate
Keeping your work area clean and organized, be aware of the food & safety program (HACCP)
Taking care of the equipment used
Advising guests about the local discoveries
Sharing your knowledge about unique discoveries with our guests and colleagues
Process all guest check-ins by confirming reservations, assigning room, and issuing and activation room key.
Welcome and acknowledge all guests according to company standards, anticipate and address guests' service needs; thank guests with genuine appreciation.
Process all payment types such as room charges, cash, checks, debit or credit
Process all check-outs including resolving and any late and disputed charges
Answer, record and process all guest calls, messages, requests, questions or concerns
Coordinate with Housekeeping to track readiness of rooms for check-in
Supply guests with directions and information regarding property and local areas of interest
Run daily reports (number of arrivals, departures), identify any special requests and check reports for accuracy
Complete designated cashier and closing reports. Count bank at the beginning and end of the shift.
Balance and drop receipts according to Accounting specifications

Job Requirements

You...

Are a FUN HUNTER, STYLISH and LIGHTHEARTED
Are a team player
Have a passion for hospitality
Can communicate in English (Dutch is a plus, not a must)

Bring your personal STYLE to every experience
Are available to work both weekdays and weekends in different shifts
Are ready to take a BIG challenge to further develop yourself
We...

Offer you a great place to work in a young and diverse team!
Offer a second family with a work hard, play hard kind of mentality
Offer a work environment where learning & development are a priority (On & Off the job trainings will be provided regularly)
Have a special Associate Discount Rate in all Marriott Hotels worldwide
Due to the high volume of applications we receive it is not always possible to reply personally back to you. Therefore if you do not hear anything back from us within 10 working days your application has not been selected into the process. Thank you for