

## Ops. SupervisorCrew Leader - Moxy Schiphol Hotel



### Locatie

## Noord-Holland, Hoofddorp

<https://www.advertentiex.nl/x-1208245-z>

PLAY ON

Ready for a good time? Moxy Hotels makes that easy with the heart of a boutique hotel and an appetite for adventure. There's a drink waiting for you with your room key and someone at the bar that wants your number. Moxy is for play... Jenga, karaoke, maybe a little game of spin the bottle? Here, you can get away with it.

Plus, the WiFi is speedy, beds cushy and freshly made, but more importantly, the bar is always open and the crew is always on. Whether you're staying for the night or a nightcap, Moxy is your place to PLAY ON.

WE WANT YOU TO HAVE IT ALL

You're new in town and you want to make a trip to remember. We totally get that. So we've made sure the time you do spend at the Moxy is jam packed full of more fun than you thought you could have at a hotel. From yummy snacks and drinks, to games, to art, to secret hiding spots, to comfy couches to doze off in. Our lobbies are like living rooms with a bartender. Our guest rooms are like a cozy clubhouse you never want to leave, where you curl up in soft sheets, stream your favorite movie from our white-hot WiFi and cocoon for as long as you want. Because, #atthemoxy we want you to have it all.

WE'VE MADE SURE WE LOOK DAMN GOOD



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We've done our homework. Or rather we gave it to some of the best design teams around. We asked them to get cosy and imagine what people will play with their mobile care less and while at the same time we found out what most people here use their mobiles for, while in the living room or sofa.

So we mixed modern and new solid tees for sweet tea and an even sweeter brew.

And we covered all kinds, most especially not waste your money on instant coffee that's brewed fresh joe downstairs in the lobby. There we've got you covered 24/7, with grab-and-go bites, low tech playtime, and crafted cocktails.

Mathemosey there's everything you would expect and plenty you wouldn't from a boutique hotel.

Job Description  
MOXY AMSTERDAM SCHIPHOL AIRPORT



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#ATTHEMOXY the Moxy Schiphol Hotel is open in August 2020 and we are looking for YOU!

HANDS OFF WE GOT THIS!

Operations Supervisor-

What are my responsibilities?

Together with The Manager you will coach your CREW MEMBERS and train the team daily. You will lead the team by example and ensures that all shifts for the Front Office and Food & Beverage run smoothly.

You, again together with the Manager...

manage and train the total team (Crew) by coordinating the activities of the front desk, reservations, guest services, and telephone areas.

prepare monthly reports and budget for front office and F&B department.

assist to monitor and handle guest complaints, and create pro-active planning to increase guest satisfaction scores.

show analytical skills in checking reservations and pre-blocking rooms to ensures that all guest expectations are exceeded upon arrival.

plan, develop and implement departmental goals.

co-ordinate and evaluate the department's financial performance

create an exciting and motivating work environment with strong commitment within the team

monitor team to ensure consistent compliance on all Brand Standards

ensure the front desk provides a professional and friendly service for guests.

arrange staff scheduling.

Job Requirements

What makes YOU perfect fit?

As a Operations Supervisor you will create a FUN & SPONTANEOUS environment to your guests and team members providing an organized and nice atmosphere. This will involve keeping a high standard of service and commitment to your team. You will do everything you can to ensure your guests have the most enjoyable stay with us, being SUGGESTIVE. You communicate clearly, with firm leadership skills.

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You have the ability to multitask, prioritise be PLAYFUL and manage time and perform under pressure, while you are continuously highly motivated.

You...

are a FUN HUNTER, STYLISH and LIGHTHEARTED  
can communicate fluently in English and preferably Dutch.  
have a relevant degree in hospitality management.  
have a minimum of 2 years work experience in a similar role in a hotel.  
have experience in F&B as well.  
have an operational mind-set yet a creative mind, who drives innovative ideas to increase revenue and guest satisfaction.  
are flexible in working different shifts (morning, evening, weekend), which makes your job even more diverse.  
We...

Offer you a great place to work in a completely new and diverse team!  
Offer a second family with a work hard, play hard kind of mentality  
Offer a work environment where learning & development are a priority (On & Off the job trainings will be provided)  
Have a special Associate Discount Rate in all Marriott Hotels worldwide  
Due to the high volume of applications we receive it is not always possible to reply personally back to you. Therefore if you do not hear anything back from us within 10 working days your application has not been selected into the process. Thank you for