

Rooms Division Manager - art039otel amsterdam



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentieX.nl/x-1208258-z>

art'otel is pioneering, whimsical and eclectic – a unique collaboration that challenges the clichéd hotel experience. If you share our passion for culture, art'otel is where your talents will feel at home. We aim to open our guests' minds to new experiences: by dazzling them with amazing service; by enriching their knowledge; by encouraging their passion for art and appetite for the finer things in life. Working with us is as challenging and inspirational as the artists we celebrate. We promise a hospitality career like no other.

life at art'otel

At art'otel, we believe that motivating our team members is the key to inspiring our guests and creating unforgettable experiences. This is why we work hard to create an environment that is fun, rewarding and inclusive.

The art'otel lifestyle is a level beyond standard hospitality, so we look for exceptional individuals who bring enthusiasm and passion to everything they do. As part of the art'otel team, you will share in a unique guest experience, whilst being given every opportunity to develop and make your voice heard.

Each art'otel is distinctive as a workplace thanks to the signature artwork and vibrant mix of travellers and locals. However, a shared commitment to reinventing the travel experience has created a family atmosphere where all team members share the same vision.

Find out more about us on - <https://jobs.pphe.com/>

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Your responsibilities

You will be leading the Rooms Division, consisting of Front Office, Guest Relations and Concierge. You will create synergy between Housekeeping, Technical Services and Front of House, in great collaboration with the respective HODs.

We want you to continue strengthening our guest-focused culture throughout the operation. It will be important to develop your team and giving them increasing accountability for guest satisfaction and personalised service.

You will create an environment of inclusiveness amongst the teams, where everyone can show their true colours.

You will work closely with leaders in other departments to keep operations running smoothly and to ensure our guest experience is co-ordinated and feels seamless and in line with our commercial goals.

You will also play a direct role in the overall management of the Hotel and will be the General Managers right hand.

You will manage and drive cost efficiency in the rooms division department.

Job Requirements

What we are looking for

You are a true driver of sensational service with a visionary guest centric approach.

You are open to new ideas, have a meticulous attention to detail and have a fearless, vibrant personality.

You have good business acumen knowledge and understand the P&L.

You have a strong eye for detail.

You inspire others: you are a role model whose passion for hospitality boosts the whole team.

You are innovative: you look for different approaches or new ideas to improve operations and the guest experience.

You are a connector: you ensure operations run smoothly by developing productive relationships with all hotel departments.

You are empowering: you provide opportunities for your team to learn and grow in their work and trust them with responsibility.

You deliver: your drive and self-motivation mean you set high standards for yourself and your department.

You never lose focus on your goals.

You share our values: Trust, Respect, Teamwork, Enthusiasm, Commitment, Care.

You build great confidence with at least 5 years of experience in a senior management role in the hospitality industry.

You're an expert in communicating both in Dutch and English.
You master the Property Management Systems (Opera would be amazing)
Why join us?

No matter what level you are in our organisation, we will encourage your creativity. If you have an idea about how we can improve things, we want to hear it. And if it is a bright idea, we will make it happen. In the fast-moving and competitive world of hospitality, this is how we have stayed ahead.

We are ready to invest in you and your future. We offer a competitive rewards package, award-winning training, a supportive team environment and real opportunities to learn, grow and develop a rewarding career.

Find out more & apply

If you want to find out more about us, please visit www.jobs.pphe.com. To apply, please click the Apply button now.

be bold. be creative. be original

A fun place to create and.