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Front Desk Attendant, the Up & Cross Selling Specialist, the Speedy-Internet-Surfing-Problem-Solver, available for breakfast, lunch, dinner and bar...that's you! You are the welcoming force in the hotel, the FUN HUNTER in WOW-ing our guests, YOUNG AT HEART suggesting guests what to do and you are PLAYFUL.

Your day will consist of:

Working together with the team to deliver exceptional experiences to our guests  
Serving beverages & food to our guests, making recommendations when appropriate  
Keeping your work area clean and organized, be aware of the food & safety program (HACCP)  
Taking care of the equipment used  
Advising guests about the local discoveries  
Sharing your knowledge about unique discoveries with our guests and colleagues  
Process all guest check-ins by confirming reservations, assigning room, and issuing and activating room key.  
Welcome and acknowledge all guests according to company standards, anticipate and address guests' service needs; thank guests with genuine appreciation.  
Process all payment types such as room charges, cash, checks, debit or credit  
Process all check-outs including resolving any late and disputed charges  
Answer, record and process all guest calls, messages, requests, questions or concerns  
Coordinate with Housekeeping to track readiness of rooms for check-in  
Supply guests with directions and information regarding property and local areas of interest  
Run daily reports (number of arrivals, departures), identify any special requests and check reports for accuracy  
Complete designated cashier and closing reports. Count bank at the beginning and end of the shift.  
Balance and drop receipts according to Accounting specifications

#### Job Requirements

You...

Are a FUN HUNTER, STYLISH and LIGHTHEARTED  
Are a team player  
Have a passion for hospitality  
Can communicate in English (Dutch is a plus, not a must)

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Bring your personal STYLE to every experience  
Are available to work both weekdays and weekends in different shifts  
Are ready to take a BIG challenge to further develop yourself  
We...

Offer you a great place to work in a young and diverse team!  
Offer a second family with a work hard, play hard kind of mentality  
Offer a work environment where learning & development are a priority (On & Off the job trainings will be provided regularly)  
Have a special Associate Discount Rate in all Marriott Hotels worldwide  
Due to the high volume of applications we receive it is not always possible to reply personally back to you. Therefore if you do not hear anything back from us within 10 working days your application has not been selected into the process. Thank you for understanding  
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