
Manage guest queries in a timely and efficient manner
Work within budgeted guidelines in relation to Food, Liquor Costs, and Payroll
Set departmental targets and objectives, work schedules, budgets, and policies and procedures
Accountable for monthly stock takes
Incentivize team members to maximize sales and revenue
Carry out annual and mid-year appraisals with Team Members under your responsibility
Evaluate guest satisfaction levels with a focus on continuous improvement
Ensure communication meetings are conducted and post-meeting minutes generated
Be environmentally aware
Assist other departments wherever necessary and maintain good working relationships

Job Requirements

I know you cannot wait to apply, but we look for the following requirements;

Food and Beverage Management experience, ideally in a 5* hotel background
Focus on developing and supporting F&B Team and “hands-on” approach
Ability to inspire, coach, challenge F&B Teams
Strong knowledge of the industry
Able to meet financial targets
Ability to work under pressure
Excellent grooming standards
Flexibility to respond to a range of different work situations
Ability to work on your own or in teams
It would be advantageous in this position for you to demonstrate the following capabilities and distinctions:

Proven track of success in creating extraordinary Food & Beverage products and developing winning Teams

So now you think oke... but what will it be like to work for Hilton?

Hilton is the leading global hospitality company, spanning the lodging sector from luxurious full-service hotels and resorts to extended-stay suites and mid-priced hotels. For nearly a century, Hilton has offered business and leisure travelers the finest in accommodations, service, amenities, and value. Hilton is

dedicated to continuing its tradition of providing exceptional guest experiences across its global brands. Our vision “to fill the earth with the light and warmth of hospitality” unites us as a team to create remarkable hospitality experiences around the world every day. And, our amazing Team Members are at the heart of it all!

What are you waiting for! Apply Now! Websitebanners.recruitmenttechnologies.com/adnetwork/servlet/advertbeans.tracking servlet?seid=89174522&t=101&cid=hopr-nl&vid