

Food and Beverage Service Manager - Hilton The Hague



Locatie

Zuid-Holland, The Hague

<https://www.advertentia.nl/x-1261134-z>

Hilton Den Haag vacatures

Hilton The Hague ligt in het historische Mesdag Kwartier, in een rustige omgeving en centraal gelegen in het oude stadscentrum. De omgeving wordt gekarakteriseerd door de vele ambassades. Daarnaast zijn de parlamentsgebouwen en ministeries op loopafstand van het hotel gesitueerd. Hilton The Hague is een vijfsterren hotel wat beschikt over 195 zeer luxueuze kamers van minimaal 31m² en hiermee de ruimste in Den Haag. Er zijn verschillende kamers beschikbaar, zoals "long-stay" kamers inclusief kitchenette, Deluxe rooms, Executive rooms en 45 suites waaronder Junior Suites, Royal Suite en Presidential Suite.

Hilton Den Haag is gevestigd in het voormalige hoofdkantoor van de Nederlandse post en heeft naast ruime hotel kamers ook restaurant Pearl en bar SPARK met een terras aan het water. Ze hebben een 24-uurs fitnesscentrum, Executive lounge en een veelzijdige vergaderruimte.

Job Description

A Food and Beverage Service Manager is responsible for managing operations of our key Food & Beverage outlets to deliver an excellent Guest and Member experience while training staff and working within budgeted guidelines.

As our Food and Beverage Service Manager, you are responsible for managing operations of the Hilton The Hague Breakfast, Room Service, and Banqueting to deliver an excellent Guest and Member experience. A Food and Beverage Service Manager will also be required to manage, train, and develop team members and work within all budgeted guidelines.

At Hilton The Hague, we aim to craft and deliver extraordinary Food & Beverage experiences to our guests. We are on the forefront of establishing the best destination for work in the city. We are looking for experienced, visionary and passionate Food & Beverage Managers. With expertise and skills, support us on this incredible challenging journey. This is a perfect opportunity for a forward-thinking person who will take a direct role in shaping our new strategy.

Specifically, you will be responsible for performing the following tasks to the highest standards:

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Manage Food and Beverage Outlets operations

Maintain exceptional levels of customer service

Ensure compliance with brand standards

Recruit, manage, train, and develop the Food and Beverage team



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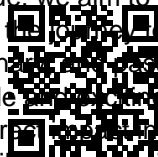
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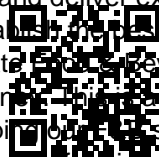
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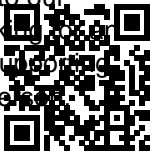
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Manage guest queries in a timely and efficient manner
Work within budgeted guidelines in relation to Food, Liquor Costs, and Payroll
Set departmental targets and objectives, work schedules, budgets, and policies and procedures
Accountable for monthly stock takes
Incentivize team members to maximize sales and revenue
Carry out annual and mid-year appraisals with Team Members under your responsibility
Evaluate guest satisfaction levels with a focus on continuous improvement
Ensure communication meetings are conducted and post-meeting minutes generated
Be environmentally aware
Assist other departments wherever necessary and maintain good working relationships

Job Requirements

I know you cannot wait to apply, but we look for the following requirements;

Food and Beverage Management experience, ideally in a 5* hotel background
Focus on developing and supporting F&B Team and “hands-on” approach
Ability to inspire, coach, challenge F&B Teams
Strong knowledge of the industry
Able to meet financial targets
Ability to work under pressure
Excellent grooming standards
Flexibility to respond to a range of different work situations
Ability to work on your own or in teams
It would be advantageous in this position for you to demonstrate the following capabilities and distinctions:

Proven track of success in creating extraordinary Food & Beverage products and developing winning Teams

So now you think oke... but what will it be like to work for Hilton?

Hilton is the leading global hospitality company, spanning the lodging sector from luxurious full-service hotels and resorts to extended-stay suites and mid-priced hotels. For nearly a century, Hilton has offered business and leisure travelers the finest in accommodations, service, amenities, and value. Hilton is

dedicated to continuing its tradition of providing exceptional guest experiences across its global brands. Our vision “to fill the earth with the light and warmth of hospitality” unites us as a team to create remarkable hospitality experiences around the world every day. And, our amazing Team Members are at the heart of it all!

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