

Hotel Manager - Park Plaza Eindhoven



Locatie

Noord-Brabant, Eindhoven

<https://www.advertentiax.nl/x-1272347-z>



Park Plaza is a contemporary hotel brand featuring individually designed hotels in vibrant locations, renowned for creating memorable moments through its inspiring service and award-winning restaurants and bars. This vibrant, authentic experience is what our guests love.

We understand that every Park Plaza team member is as individual as the hotel they work in. That is why we will respect you for who you are – and trust you to make your role your own. We are ready to invest in you, and provide the support and opportunity to develop the career you want. The future is filled with possibilities. Be part of it.

LIFE AT PARK PLAZA

At Park Plaza we appreciate that to inspire our guests, we first need to inspire our team members. This is why Park Plaza is such a positive, inclusive and supportive place to work.

We pride ourselves on bringing together dedicated individuals who have a shared passion for tailoring the hotel experience to each guest and their unique needs. Encouraging you to express yourself and grow as an individual – while being part of the family – is one of our highest priorities.

Our team's commitment to originality and authenticity is what really shines through. By sharing the same values, standards and goals, the team at Park Plaza is able to treat guests to an unforgettable experience.



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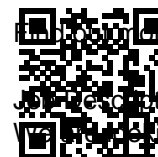
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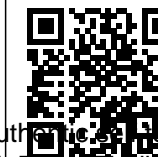
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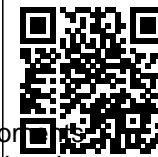
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Combining professionalism with personality, we strive to create an authentic connection with each and every guest.

Every day we create valuable memories for our guests and stakeholders – across our international portfolio of prime hospitality real estate, encompassing iconic hotels, seaside resorts, glamping and campsites, destination restaurants, buzzing bars and more!

This is your chance to join us as Hotel Manager for Park Plaza Eindhoven and to do things differently; to shake up the world of hospitality and have a real impact.

About the role

As Hotel Manager for Park Plaza Eindhoven you will be ultimately responsible for the day to day running, strategic long term planning & success of the hotel. You will ensure guests are satisfied by delivering a personalized high standard of guest service. You are an ambassador for the brand and your hotel. You provide leadership and strategic planning to all departments in support of our service culture, maximized operations and guest satisfaction. You work very closely with various stakeholders.

As an inspiring leader to our management team, you are able to create and maintain positive and productive relationships on every level. By supporting others to learn and develop, you ensure that everyone can achieve their full potential.

Job Requirements

Your responsibilities

Achieve hotel objectives in revenue, profit, market insights, guest satisfaction and employee engagement;

Ultimately responsible for realising the estimated budget by optimising the product and service offered;

Control the efficiency, productivity and the profitability by drawing up plans and concept budgets (revenue, costs, and sales actions);

Creates a welcoming atmosphere and personalised service for each individual external and internal guest having an eye for detail and responding appropriately to guest, colleague and leadership feedback;

Engages with colleagues and guests & providers i.e. confidently relaying hotel facilities or internally held meetings, consistently exhibiting appropriate service behaviour business;

Provides Leadership through leading by example, clearly communicating both operational & strategic information, ongoing customer feedback, ensuring team members are trained & developed, empowering hotel team and providing an inspiring service culture through briefings, team meetings, allocation of resources, IT platforms, handovers and management of the team;

Responsible for efficient and safe working methods and procedures, training of these methods and procedures and checks at random;

Develops, implements and adheres to strategic business plan, budgets and investment plans according to the annual business planning guidelines, working with key stakeholders;
Fully understands and manages all contractual relations between Park Plaza Hotels and the shareholders and secure that all obligations are met;
To create and drives valuable memories for our guests and value for our assets.
Drives the use of contactless service through the hotel.
Why join us?

No matter what level you are in our organisation, we will encourage your creativity. If you have an idea about how we can improve things, we want to hear it. And if it is a bright idea, we will make it happen. In the fast-moving and competitive world of hospitality, this is how we have stayed ahead.

Find out more & apply

If you want to find out more about us, please visit www.jobs.pphe.com. To apply, please click the Apply button now.

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