

Hotel Supervisor



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentiex.nl/x-1423873-z>

Job Introduction

We are currently seeking a reliable and professional hotel supervisor who performs routine monitoring and support duties of Room Attendants cleaning guest rooms.

A Housekeeping Supervisor is a professional who monitors the work activities of cleaning personnel to ensure that they are providing a clean, orderly, and attractive environment for guests. They assign duties accordingly while inspecting all aspects to make sure everything meets industry standards and keeps an eye on customer satisfaction.

Location

You are a team member of the Puur Schoon crew at the Marriott Hotel in Amsterdam.

Role responsibilities

Write open en-closing reports and report of irregularities to the Puur Schoon Office Coordinator To ensure that the guests get the housekeeping service they paid for Prioritize the rooms assigned to the Room Attendants on the listed floors Inspect the Room Attendants work to ensure it's up to standard Reinforce work protocols and house rules Provide training on how to best handle customer's requests. Conduct regular Room evaluations to monitor consistent quality Training and motivating team members To be successful in this role, you should have a good understanding of sanitation regulations, the hotel's housekeeping's standards and people management abilities.

Requirements

Must be able to communicate in English Minimum 1-year experience as a Supervisor in a Housekeeping

environment. Minimum 1-year experience as a Room Attendant (preferred). Experience managing small teams may be an advantage. Must be clear and concise in written instructions. Willing to work the weekend. Expertise in problem-solving and providing quality guest service. An associate degree and a state diploma in cosmetology and esthetics (preferred). Attention to detail and organization. A positive attitude and a team player. The objective is maintain a positive outlook in a fast environment.

The Ideal Candidate

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You need to have a keen eye for details and have a service-oriented and hospitable mindset be able to relate to people with different nationalities and background work efficiently and in a structured and organized manner be able to give feedback and praise in a constructive manner willing to support colleagues with mentoring and hands-on energy					
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Salary and Benefits

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Opportunity to work in a 5 star hotel that you can learn and grow
The starting salary is € 13 (before tax) per hour + social benefits + pension
4.2% end-of-year bonus (for employment of 6 months or longer)
Attention to your personal development
Professional support and educational training
A friendly and diverse team
The opportunity to progress to higher positions, such as management positions

About the Company

We are a dynamic organization and for us that is the source of our strength. It keeps us sharp and creative. That is why we are committed to a safe and reliable working environment for all our employees, in which everyone feels involved. After all, our employees are essential for the further growth, development and success of the company. As a team, we are jointly responsible for providing first-class cleaning services and a positive customer experience for each of our valued customers. Together we are working on the next level within the cleaning industry

We believe that people should invest in the environment as much as possible. That is, where possible, why we not only work with environmentally friendly products, our cleaning methods are also as little harmful as possible to the environment. A large part of our cleaning products are from Bio-futura and Robson. Professional cleaning products with a view to the future .

Does this appeal to you? Then apply for one of our.