Application Support Engineer

Locatie **Gelderland, Putten**

https://www.advertentiex.nl/x-1581190-z

Do you possess prior experience in working with business applications and a drive to assist users in efficiently solving their issues? Would you like to contribute to Nutreco's purpose of Feeding the Future by maintaining and improving the digital infrastructure of our organization? Then Nutreco has a very interesting role as an Application Engineer for you. As an Application Engineer, you will play a key role in ensuring the smooth functioning of assigned applications from both a functional and security standpoint. Therefore, knowledge about one or more applications such as Microsoft SQL, Microsoft Azure, Power BI, database applications or user management is needed for this position. You will be responsible for accurately processing incidents, changes, and requests from users, resolving them in a timely manner and within agreed service levels, both in terms of functionality and technical issues. Additionally, you will be involved in projects to roll out new applications within Nutreco and improve existing applications. You will also be tasked with supporting the user organization and performing maintenance and management tasks for applications, while contributing to the design and implementation of new ICT solutions. Your expertise and commitment to excellence will be instrumental in maintaining the high level of performance and reliability of the applications under your care. What are your key accountabilities? • Specify and quantify capacity requirements of the technical infrastructure and translate the functional design into a technical design• Take care of the daily management and optimization of the applications, including execution of High Availability tests and Quality tests.• Perform system testing, configure standard software and optional acceptance testing• Resolve incidents and process changes on functional and technical area within the application by directing suppliers and/or self-executing activities• Analyse problems, conduct improvements and identify trends• Support the user organization by solving incidents, introducing new or custom solutions, and providing information and/or directions What we offer As Nutreco our mission is 'feeding the future'. In a world with limited natural resources, our ambition is to meet the rising food needs of a growing world population in a sustainable manner. Working for Nutreco means an impactful role in an international, dynamic environment with complex and diverse topics. In addition, the current team members enjoy the problem solving, fulfillment that comes from resolving user problems and the positive interactions with thankful users. There are also opportunities for growth through learning from the expertise of senior colleagues who are willing to share their knowledge. What else is in it for you? • We will offer you a fulltime hybrid position, 40 hours per week• Competitive remuneration package with a good pension scheme• You will get 30 vacation days, with the possibility to sell or purchase a limited amount of days• Flexible work environment with option to work from home several days per week What we ask Your exceptional problem-solving abilities are matched by your remarkable collaboration skills, making you an indispensable member of any team. Whether working on a challenging project or simply supporting your colleagues, you consistently demonstrate your dedication to delivering outstanding results and your unwavering commitment to teamwork. In addition, whether handling a difficult user inquiry or resolving a complex issue, you approach each interaction with a positive, empathetic, and solution-oriented mindset. What you bring: Bachelor's Degree in ICT or related and 1+ years of professional user support experience as an Application Engineer or similar role Knowledge about one or more applications in functional and technical area, such as Microsoft SQL, Microsoft Azure, Power BI, data based applications or user management• Experience with ITIL Processes• Analytical, Project management skills Extra information / Application Are you the candidate we are looking for? We would like to hear from you! You can send in your interest in this role by applying online and we will contact you as soon as possible. For more information regarding this vacancy, you can contact Arzu Sayin (Corporate Recruiter) at arzu.sayin[at]nutreco.com. In case you do apply, we would like to thank you for sharing your ambition with us! For all agencies Please be aware that acquisition based on our vacancies is not appreciated.Websiteklik hier voor meer.