

## Field Engineers



Locatie **Gelderland, Putten**  
<https://www.advertentieX.nl/x-1596867-z>



Brayton Global is a fast growing company based in Brussels, Belgium, and specialized in IT. Key Responsibilities Understands basic user technology issues and provides solutions based upon basic proven methods. Researches, evaluates, and provides technical solutions to address defined business requirements. Identifies alternatives and present recommendations that meet user needs and comply with established standards. Interacts with clients to process basic service requests or resolve basic technical problems. Replaces and rebuilds hardware components as needed. Installs/removes/configures basic software applications. User account administration Procurement in accordance with corporate guidelines Compliance with purchasing licensing guidelines Coordinate local support vendor relationships General site application support & troubleshooting General network, telecom & server support Ensures call tickets are updated and closed in a timely manner. Escalates calls to Manager, Field Service and/or other teams as required. JOB DESCRIPTION Must have excellent understanding of personal computers, peripherals & associated accessories. Solid understanding of personal computing applications (MS-Office 365, Teams, Visio, Outlook, etc.). Excellent working knowledge of networks and server infrastructure. Responds directly to clients regarding routine requests in a timely manner. Assists colleagues in providing counsel to others on complex issues; aids in the development of strategies for achieving client goals. Good analytical and problem-solving skills, with strong attention to detail. Strong interpersonal skills with excellent wri... Originele vacature is te vinden op StepStone.be – Maak nu een Jobagent aan op StepStone en vind je droombaan! <https://bit.ly/2jPYsZC> Vind gelijkaardige jobs, informatie over werkgevers en carriëretips op StepStone.be! Websitklik hier voor meer.

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