

## D365 CE Consultant



Locatie **Gelderland, Putten**  
<https://www.advertentiax.nl/x-1598308-z>



Join our team at Nedap as a Dynamics 365 Customer Engagement Consultant (D365 CE Consultant) and be part of our journey in digital transformation!

As a D365 CE Consultant, you will be responsible for writing work items based on business requests and Microsoft releases, building functional changes and low-code flows and apps. You realize the roadmap by bridging the gap between technology and users.

As Nedap IT we aim to provide all business units within Nedap with an end to end business process platform in D365 that supports a best practice for both our hardware based products and our SaaS products. Currently, D365 CE supports marketing and sales and in the future a larger part of this end to end process will be supported and connected to D365 Finance & Operations to get full customer insights.

“Every business unit has a different demand and need; that makes for variety!” (Annemarie, Product Owner Sales, Marketing & Service)  
 Responsibilities and work:  
 Analyzing and translating business needs into customizations that fit the roadmap and stay close to standard functionality;  
 Translating Microsoft innovations into ways to increase value for Nedap, for example by implementing Viva Sales or Sales Accelerator and Sales Insights for and with core users;  
 Design and build forms and low-code Power Automate flows and Power Apps;  
 Drive user adoption through training, support and documentation;  
 Collaborate with the team and product owner to

translate your functional designs into technical solutions in the D365 CE application and Power Apps for end user.

You own the product; you develop it and you can help build. You are concerned with the future of Dynamics 365 for the Internet of Things, Annemarie, Product Owner Sales, Marketing & Service)

Join team

As a D365 CE Consultant, you will be part of a team supporting Nedap in the Sales, Marketing & Service domain. This application team consists of a product owner and consultants who collectively support and further develop Dynamics 365 CE and related applications. The Sales, Marketing & Service team falls within Nedap IT Application Teams, which together with other teams with project managers,



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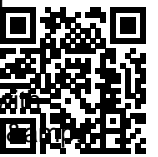
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consultants and application managers also support the ERP and PLM domains.

You and your team are part of Nedap IT together with the Infra and Service Desk teams. Where the Infra team takes care of progressive IT and its maintenance, our Service Desk provides the support needed to let our users work optimally with the platforms for collaboration but also the systems that support our business processes. Together, we work daily on the optimal User Experience for our colleagues Nedap-wide and on an ultimate Customer Experience for Nedap customers.

Ons aanbod

You will work in an energetic work environment that inspires, with access to all the resources you need to do your job optimally. You will have the space to organize your own working days and we also offer you excellent primary and secondary benefits.

What you can count on in the role of Dynamics 365 CE Consultant:

Naturally, we offer excellent primary and secondary conditions. You will receive a thirteenth month, share in the profit sharing that you can also use to obtain Nedap share certificates and we offer an attractive pension plan; You determine the work-life balance that suits you. We do not register working hours, days off or vacations. We trust you to take your own responsibility in this; Our people are the basis for our success. That's why we like to invest in your development. In addition to following our extensive induction program, you will also embark on a personal development path without being tied to budgets. Together with you, we look at your potential and how we can develop this further

Vereiste ervaringen en skills

You have a completed college or university degree and at least 2 years of experience on D365 CE at a Microsoft partner or you have worked at an organization using D365 CE. Furthermore, you have the ability to explain/transmit technical complex issues in a clear and inspiring way to managers, end users and technical colleagues. You also enjoy taking the lead in finding the right solution to a problem or question from our users.

Additionally, do you recognize yourself in the following? You have experience with Dynamics 365 Sales Hub (required); You have experience with D365 Marketing Hub and/or Field Service (preferred); You have an excellent command of the English language; You are enthusiastic about interacting with our users to help them get the most value from D365 CE and the Power platform

Good to know: We work hybrid. Working from home is certainly possible, but we also regularly work together in the office.

Sollicitatieprocedure

Do you want to explore? Do you seek out the limits within possibilities? Then this role might suit you! For questions, please contact Marjolein Evers at [marjolein.evers@nedap.com](mailto:marjolein.evers@nedap.com).

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As part of the application process we ask for a Certificate of Good Conduct (VOG). An assessment can also be part of the selection procedure.

Acquisition based on this vacancy is not appreciated.  
Websiteklik hier voor meer.