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Wolters Kluwer N.V. - Freelance Business Analist Architect

Locatie **Gelderland, Putten**
https://www.advertentiex.nl/x-1601883-z

• Start date: August, date negotiable
• Duration: 3 months with extension possible/preferable
• Hours: 36
• Working model: Hybrid, office in Alphen a/d Rijn
• Please apply in ENGLISH!

Job Summary: Business analist /architect SAP OTC

As Business analist /architect OTC you are responsible for integration of SAP and integration with Salesforce. Support the business to realize the right changes on time and at the lowest possible cost to support end users in their daily processes

Essential Duties & Responsibilities

Analyzes and translates the need for qualitative information and ICT services, so that the organization is optimally supported.
Consults fellow functional support employees about improvements and adjustments in the process and application landscapePerforms the intake of Change Request and translates the desired changes into requirements and/or specifications or solutions and records this in the agreed deliverablesAnalyzes standard user requests and prepares reports for further analysis by end-usersIndicates priority in the issues to be dealt with on the basis of necessity, desirability and costsCreate SAP solutions --> Salesforce

Advises and supports [illegible] and collectives in the use and deployment of applications within the application landscape so that the applications can be optimally utilized.
Advises on the use of, the design of and the adjustments to the functional landscapeMakes proposals for changes to the functionality in the landscape to Team Manager and fellow functional support employeesExplores the possibilities of the application and keeps track of market developmentsAnalyzes issues (Incidents, Questions and Standard Change Requests) and proposes solutions within the SLA guidelinesSupports users with user questions and configuration requestsPrepare reports on request and deliver them to the users for further analysisEnsures the implementation of these solutions, including the associated adjustments in the (functional) documentationTakes care of the testing and acceptance of new

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or changed functionalities within the subject areaInstructs colleague functional and application support employees and key-users in the use of the new or changed functionalityIs responsible for monitoring the daily production process flowsIs able to coordinate the implementation of software on acceptance and production environments with external developersChecks and coordinates with Business AnalystCoordinates maintenance releases. Ensures correct prioritization of the bug fixes to be scheduled and arranges communication (including announcements and release notes) about the maintenance releaseEducation & ExperienceStrong functional knowledge of SAP OTCEnd2EndExperience in a similar position with at least 5 years;Experience as a architectSAP solutionsIntegration with SalesforceExcellent communication skillsStrong analytical skillsFlexible and stress resistantSpoken and written in Dutch and EnglishExperience with application development and management processes. Knowledge of Agile methodologies is a plusExperience with system testing and project and release workKnowledge and experience with ASL/BiSL, ITILKnowledge of process and information analysis methods and techniquesWebsiteklik hier voor meer.