

# Wolters Kluwer N.V. - Freelance Business Analyst Architect



Locatie **Gelderland, Putten**  
<https://www.advertentieX.nl/x-1601889-z>

- Start date: August, date negotiable
- Duration: 3 months with extension possible/preferable
- Hours: 36
- Working model: Hybrid, office in Alphen a/d Rijn
- Please apply in ENGLISH!

Job Summary: Business analyst /architect SAP OTC

As Business analyst /architect OTC you are responsible for integration of SAP and integration with Salesforce. Support the business to realize the right changes on time and at the lowest possible cost to support end users in their daily processes

## Essential Duties & Responsibilities

Analyzes and translates the need for qualitative information and ICT services, so that the organization is optimally supported.

Consults fellow functional support employees about improvements and adjustments in the process and application landscapePerforms the intake of Change Request and translates the desired changes into requirements and/or specifications or solutions and records this in the agreed deliverablesAnalyzes standard user requests and prepares reports for further analysis by end-usersIndicates priority in the

issues to be dealt with on the basis of necessity, desirability and costsCreate SAP solutions +&or

Advise on support, maintenance and configuration of the user and payment applications with the application landscape and the application to be optimized.

Advise on the use of, the design of and the adjustments to the functional landscapeMakes proposals for changes to the functionality in the landscape to Team Manager and fellow functional support employeesExplores the possibilities of the application and keeps track of market developmentsAnalyzes issues (Incidents, Questions and Standard Change Requests) and proposes solutions within the SLA guidelinesSupports users with user questions and configuration requestsPrepare reports on request and deliver them to the users for further analysisEnsures the implementation of these solutions, including the associated adjustments in the functional documentationTakes care of the testing and acceptance of new



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or changed functionalities within the subject area  
Instructs colleague functional and application support employees and key-users in the use of the new or changed functionality  
Is responsible for monitoring the daily production process flows  
Is able to coordinate the implementation of software on acceptance and production environments with external developers  
Checks and coordinates with Business Analyst  
Coordinates maintenance releases. Ensures correct prioritization of the bug fixes to be scheduled and arranges communication (including announcements and release notes) about the maintenance release  
Education & Experience  
Strong functional knowledge of SAP OTCEnd2End  
Experience in a similar position with at least 5 years  
Experience as a architect  
SAP solutions  
Integration with Salesforce  
Excellent communication skills  
Strong analytical skills  
Flexible and stress resistant  
Spoken and written in Dutch and English  
Experience with application development and management processes.  
Knowledge of Agile methodologies is a plus  
Experience with system testing and project and release work  
Knowledge and experience with ASL/BiSL, ITIL  
Knowledge of process and information analysis methods and techniques  
Website [klik hier voor meer](#).