

# Customer Service Specialist French (0 EUR)



Locatie **Noord-Holland, Amsterdam**  
<https://www.advertentiax.nl/x-769651-z>



Dyson is different. Our culture is unique. It's not easy or comfortable. It's certainly not for everyone. But if you thrive on challenge and are excited by change - it could be for you... Brilliant basics, wrong thinking and audacious delivery.

Dyson is more than its machines, it's a mindset. Vacuum cleaner bags that clog, dangerous fast-spinning blades and extreme heat from hair dryers. We transform every category we enter with radical and iconic re-inventions, that work, perform and look very different.

## Job Description

Answering telephone and email enquiries from Customers  
 Logging and follow up of Customer Information and issues  
 Delivering high caliber Customer Service  
 Cross-selling and up-selling

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Working Hours -Mon - Fri (08:00 - 20:00) & Sat - Sun (09:00 - 18:00) (39hours/week) you also need to be available to work during bank holidays. Possibility for late shift between 15:00 to 22:00.

#### Job Requirements

You should:

- Be a native French, along with having a high level of English.
- Have excellent customer service skills and a confident telephone manner
- Be flexible
- Have good keyboard data entry skills and computer literacy
- Be a team player

#### Salary and Benefits

We offer:

- Full-time contract (39 hours/week)/ stable position
- Extensive Training and languages lessons (English)
- Excellent and multilingual work environment
- Good prospects career

- Multilingual and excellent work environment to provide the customer service on behalf of Dyson
- Extensive training & languages classes
- Internal promotions (Lead Agent, Team Leader, Trainer, Quality coach, Admin Assistant)
- Good prospects career

Additionally, be aware to present the following documentations:

- NIE (official document to work in Spain) / DNI for Spanish candidates
- Social Security Number (official paper)
- Passport (original)
- Bank account details (libreta or screenshot of bank account details from online)

