

Customer Service Specialist French (0 EUR)



Locatie

Noord-Holland, Amsterdam

<https://www.advertentiax.nl/x-769651-z>



Dyson is different. Our culture is unique. It's not easy or comfortable. It's certainly not for everyone. But if you thrive on challenge and are excited by change - it could be for you... Brilliant basics, wrong thinking and audacious delivery.

Dyson is more than its machines, it's a mindset.

Vacuum cleaner bags that clog, dangerous fast-spinning blades and extreme heat from hair dryers. We transform every category we enter with radical and iconic re-inventions, that work, perform and look very different.

Job Description

Answering telephone and email enquiries from Customers
Logging and follow up of Customer Information and issues
Delivering high caliber Customer Service
Cross-selling and up-selling

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Working Hours -Mon - Fri (08:00 - 20:00) & Sat - Sun (09:00 - 18:00) (39hours/week) you also need to be available to work during bank holidays. Possibility for late shift between 15:00 to 22:00.

Job Requirements

You should:

- Be a native French, along with having a high level of English.
- Have excellent customer service skills and a confident telephone manner
- Be flexible
- Have good keyboard data entry skills and computer literacy
- Be a team player

Salary and Benefits

We offer:

- Full-time contract (39 hours/week)/ stable position
- Extensive Training and languages lessons (English)
- Excellent and multilingual work environment
- Good prospects career

- Multilingual and excellent work environment to provide the customer service on behalf of Dyson
- Extensive training & languages classes
- Internal promotions (Lead Agent, Team Leader, Trainer, Quality coach, Admin Assistant)
- Good prospects career
- Additionally, be aware to present the following documentations:
 - NIE (official document to work in Spain) / DNI for Spanish candidates
 - Social Security Number (official paper)
 - Passport (original)
 - Bank account details (libreta or screenshot of bank account details from online)
