

Customer Service Representative Barcelona, Spain (0 EUR)



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentiax.nl/x-796297-z>



Our client is an international, young and centrally-located company that is working for a well-known Belgian telecommunication company. They offer their customers digital television, telephone contracts, and internet contracts in different countries. For the Customer Advisor team, they are looking for communicative and motivated candidates to contribute to the customer satisfaction.

Job Description

More Skills/Experience:

Preferably already existing experience with client contact
 Perfect communication skills and a team-player
 Positive attitude and flexible
 Motivation for contributing to customer satisfaction and their client's success

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Job Requirements

As a Telecommunication Advisor, your responsibilities include:

Following the (paid) 6-week training, where they will teach you everything about the company, the products and client contact

Friendly answering the phone and helping your customers over phone and e-mail

Giving advice and offering them guidance and solutions for possible (technical) problems

Client support and providing information about different products and implementations

Remaining positive relationships with your clients and customers

Aiming for perfect customer satisfaction and filing your reports

Salary and Benefits

Fixed salary plus bonus

Permanent contract

Paid 6-week training

A pleasant and friendly work environment with flat hierarchies

An open working atmosphere in which they listen to your ideas and suggestions

A centrally-located office (El Poblenou) with views of the Mediterranean sea

Free Spanish language