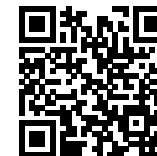


# Front Office Manager - Hilton Rotterdam (0 EUR)



Locatie **Noord-Holland, Amsterdam**  
<https://www.advertentienl.nl/x-827780-z>

Hilton rotterdam vacatures  
 Hilton Rotterdam is een 5-sterren hotel, gelegen in het hart van Rotterdam. Het bruisende zaken- en winkelcentrum is letterlijk om de hoek en doordat het Centraal Station op slechts 5 minuten loopafstand van het hotel vandaan ligt, is het hotel prima te bereiken. Het hotel beschikt naast 254 gastenkamers en suites ook over een ruime keuze aan flexibele vergaderzalen met een capaciteit van 4 tot 325 personen.

Gasten kunnen in restaurant Roots genieten van een heerlijke lunch, diner of High Tea en sluiten hun dag af met een kopje koffie of een cocktail in onze bar.

Onze voordelen: Tot 30 nachten met hoge kortingen kamers boeken (staff rate) in alle Hilton hotels wereldwijd, inclusief 50% korting op F&B in de restaurants beheerd door Hilton  
 Tot 30 nachten per jaar hoge kortingen voor familie en vrienden (Friends & Family rate) in alle Hilton hotels wereldwijd  
 50% korting op F&B in de restaurants beheerd door Hilton Nederland  
 Uitgebreide ontwikkelingsmogelijkheden die worden ondersteund door onze Learning & Development afdeling  
 Reiskostenvergoeding volgens het beleid van Hilton Rotterdam  
 Gratis gebruik van de fitnessruimte in het hotel  
 Gratis WiFi in het hotel voor alle medewerkers  
 Team Member Restaurant  
 Korting op zorgverzekeringen bij CZ

Job Description  
 What will I be doing?

As Front Office Manager, you will oversee the Front Office Team which is the main connection between the hotel and its various hotel departments. The Front Office Manager is responsible for the first impression of our guests and therefore must perform the following tasks:  
 - Set departmental objectives, work schedules, budgets, policies, and procedures  
 - Ensure Team Members have current knowledge of hotel products, services, pricing and policies, as well as knowledge of the local area, and are continuously trained to learn and understand policies and practices  
 - Maintain good communication and working relationships with all hotel departments  
 - Monitor staffing levels to meet cover business demands  
 - Recruit, manage, train and develop

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the Front Office team

### Job Requirements

#### What are we looking for?

To successfully fill this role, you should maintain the attitude, behaviors, skills, and values that follow: Previous supervisory experience in Front Office within the hotel/leisure/retail sector  
Committed to delivering high levels of customer service  
Good communication skills  
Flexibility to respond to a range of different work situations  
Willingness to develop team members and self

Benefits: Up to 30 nights per year highly discounted rates (staff rate) in all Hilton Hotels Worldwide, including 50% discount on F&B in restaurants managed by Hilton.  
Up to 30 nights per year highly discounted rates (Friends & Family rate) in all Hilton Hotels Worldwide  
50% discount in F&B in restaurants managed by Hilton Netherlands  
Extensive development opportunities supported by our Learning & Development department.  
Travel allowance according to policy of Hilton Rotterdam  
Free use of fitness facilities  
Free Wi-Fi in hotel for Team Members  
Team Member restaurant  
Discount on health insurance of CZ Zorgverzekeringen'

What will it be like to work for Hilton? Hilton is the leading global hospitality company, spanning the lodging sector from luxurious full-service hotels and resorts to extended-stay suites and mid-priced hotels. For nearly a century, Hilton has offered business and leisure travelers the finest in accommodations, service, amenities and value. Hilton is dedicated to continuing its tradition of providing exceptional guest experiences across its global brands. Our vision to fill the earth with the light and warmth of hospitality unites us as a team to create remarkable hospitality experiences around the world every day. And, our amazing Team Members are at the heart of it!