

Duty Management Intern - The Student Hotel The Hague (0 EUR)



Locatie

Noord-Holland, Amsterdam

<https://www.advertentieX.nl/x-856532-z>



The Student Hotel is a comfortable, safe and fun place to sleep, eat, drink and make friends for life. The Student Hotel biedt volledig ingerichte kamers voor internationale studenten voor een periode van 5-10 maanden (1 of 2 semesters). Vrijwel alle kamers bieden toegang tot een luxe gezamenlijke keuken of zijn voorzien van een eigen kitchenette. Daarnaast is een deel van de accommodatie gedurende het gehele jaar beschikbaar voor regulier hotelverblijf door toeristische en zakelijke hotelgasten. Een deel van deze kamers wordt aangeboden voor residential short stay; hierbij richten wij ons op expats en (young) executives voor een verblijf vanaf een week tot maximaal 12 maanden. In juli en augustus zijn vrijwel alle kamers beschikbaar voor reguliere hotelverhuur en short-stay.

The Student Hotel is een ambitieuze, snel groeiende hotel organisatie met vestigingen in Den Haag, Rotterdam en 2 in Amsterdam (circa 2.220 kamers). Het is onze doelstelling om 10.000 kamers te exploiteren in Europese universiteitsteden in 2020. Nieuwe locaties zijn inmiddels al gepland in Barcelona, Parijs, Groningen en Eindhoven. The Student is een innovatief concept dat inmiddels met diverse internationale prijzen bekroond is. Meer informatie: www.thestudenthotel.com en #tshlife.

Job Description

Why TSH rules

We live in a world where almost everything is always changing. The way we travel, study, live and work. People from all walks of life share the same passion: they love to connect! We believe in providing a fun, creative and inspiring environment where residents of all ages can live, work, play and grow. To achieve

this we rely on an awesomely fun, smart and motivated team to embrace the student spirit and bring it to life. We live in vibrant places and we want to make our part of it!

We want to have a place where students from all over Europe can find a room and stay for one night or several weeks or even longer. Our new platform app and our platform will be nearly 100% digital. We are looking for current and former co-living and co-working guests.

Biggest challenge and WHY do we need you?

As a Duty Management intern you will work closely with the team members in all operational departments. You will support these departments when and where necessary. Your job is to make sure that all operational processes within the hotel run as smoothly as possible to ensure a perfect stay



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for all our tribes. You will be responsible for dealing with guest complaints, checking rooms, basic maintenance duties, security checks and managing departments in the absence of a manager or supervisor. In short: a challenging position for an ambitious student!

What will you be doing to make that happen? Be available to all departments for support and questions during shifts; Bring structure to the departments; Support the Front Office Team if necessary and replacing the management during absence; Solve small maintenance issues where needed; Conduct regular quality checks in public areas, outlets and rooms; Encourage our mentalities of co-living & co-working; Be on top of guest requests and make sure to have fun; Recognize commercial opportunities and connect them to our team members; Build and extend our network of ambassadors; Be first point of contact in case of any complaints from guests and proper follow up; Actively organize and co-host events for our tribes; Work on interesting & challenging projects supporting change in our hotel.

Job Requirements

Who are you? Basic hotel/restaurant experience is a pre; Good organizational and interpersonal skills; Passionate about building communities; Excellent oral skills in English and Dutch; Creative mindset; Self-starter with hands-on mentality; Stress resistant: you maintain control and overview in a hectic environment; Drive to be successful. What do we offer you? An amazing work place to come to every day where you will experience a great team environment with a fantastic vibe and lots of positive energy. The opportunity to work at a dynamic, young, international organisation. We are a real game changer in the hospitality industry! TSH cares and gives you access to facilities including a great canteen, gym opportunities and regular cool events. Ready, set, grow! You will get the chance to learn and grow in your role (with the potential for growth within and across the company) and collaborate with other talented people who challenge you everyday. Be part of The Student Hotel!

Excited? We'd be thrilled if you would apply! You can do this by clicking the apply button beneath, answering a couple of questions and sending your CV.