

Assistant Hotel Manager - The Student Hotel Groningen (0 EUR)



Locatie

Noord-Holland, Amsterdam

<https://www.advertentia.nl/x-875956-z>

The Student Hotel is a comfortable, safe and fun place to sleep, eat, drink and make friends for life. The Student Hotel biedt volledig ingerichte kamers voor internationale studenten voor een periode van 5-10 maanden (1 of 2 semesters). Vrijwel alle kamers bieden toegang tot een luxe gezamenlijke keuken of zijn voorzien van een eigen kitchenette. Daarnaast is een deel van de accommodatie gedurende het gehele jaar beschikbaar voor regulier hotelverblijf door toeristische en zakelijke hotelgasten. Een deel van deze kamers wordt aangeboden voor residential short stay; hierbij richten wij ons op expats en (young) executives voor een verblijf vanaf een week tot maximaal 12 maanden. In juli en augustus zijn vrijwel alle kamers beschikbaar voor reguliere hotelverhuur en short-stay.

The Student Hotel is een ambitieuze, snel groeiende hotel organisatie met o.a. vestigingen in Den Haag, Eindhoven, Rotterdam, 2 in Amsterdam en Groningen. Het is onze doelstelling om 10.000 kamers te exploiteren in Europese universiteitsteden in 2020. Nieuwe locaties zijn inmiddels al gepland in Barcelona, Parijs, Groningen en Eindhoven. The Student is een innovatief concept dat inmiddels met diverse internationale prijzen bekroond is. Meer informatie: www.thestudenthotel.com en #tshlife.

Job Description

We are looking for someone with talent, drive, a sense of humour and a sparkling personality to join our team as Assistant Hotel Manager at our amazing, hotel-with-a-difference in The Student Hotel Groningen.

Why TSH rules

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In 2023 we aim to have 65 locations secured across Europe, 26,000 rooms and close to one million square meters of shared space. Our new TSHIF app and digital platform will connect nearly a million current and former co-living and co-working guests.

Biggest challenge and WHY do we need you?



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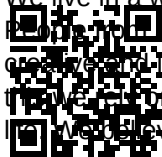
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Assistant Hotel Manager - The Student Hotel Groningen



ASSISTANT Hotel Manager - The
Student Hotel Groningen



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Student Hotel Groningen
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Assistance	Hotel	Groningen



Assistant Hotel Manager - The
Student Hotel Groningen

Together with the General Manager and the Connector you form the Management team. Within your role you are responsible for every aspect of the hotel's operation. This goes way beyond old school reception duties: you and your colleagues are the hotel's super-skilled connectors and networkers and responsible for the hotel's seamless, smooth running. You know all the staff inside out and are ready with a smile for colleague, guests and random strangers alike. You lead, coach and train the Hotel Team in our unique, fun TSH style. You also manage the external partners who take care of housekeeping, our night team and maintenance.

What will you be doing to make that happen?

Replacement of the General Manager during absence & holidays;
Daily manage, train, check, coach, guide, hire, motivate and empower employees and partners;
Handling, reporting and transferring of all kinds of questions, remarks complaints of guests and colleagues;
Introducing, maintaining, evolving and guiding standard operating procedures;
You're the internal and external TSH networker. You connect with your guest community. You build direct relations with universities, companies, social organisationsâ€¦ you name it;
Have fun! Spread smiles and good vibes knowing that employees and guests enjoying themselves and connecting with each other is what this is all about;
Building relationships with headquarters key players, residents, external parties/renters functioning as a contact person and assisting in handling complaints and technical issues;
Maintaining and controlling hotel security of our guests, colleagues and goods;
Supporting the operational preparation and execution of departure and arrival of new students.

Job Requirements

You're gonna need this:

An extrovert, accurate, structured, responsible, flexible and fun personality;
You build, lead and inspire motivated, happy teams like a natural;
You love responsibility and handle stressful peak periods like a pro;
A hands-on, decisive, motivated and proactive approach;
Representative appearance with a passion for hospitality.
A bachelor diploma, preferably in hotel- or tourism management with at least 3 year of hotel experience or team leading experience in a middle management position;
Living in Groningen or close to Groningen;

You have affinity with Sales;
Excellent communication skills in English;
You're legally allowed to work in the Netherlands.

What do we offer you?

A full time job in a brilliant, dynamic, international environment

The opportunity to work at a dynamic, young, international organisation. We are a real game changer in the hospitality industry!

TSH cares and gives you access to facilities including a great canteen, gym opportunities and regular cool events.

Ready, set, grow! You will get the chance to learn and grow in your role (with the potential for growth within and across the company) and collaborate with other talented people who challenge you everyday. Up for it?

We'd be thrilled if you would apply! You can do this by clicking the apply button beneath, answering a couple of questions and sending your CV.