

Swedish or Norwegian Travel agent



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentieX.nl/x-877557-z>

Functieomschrijving

Are you enthusiastic, motivated and prepared for a new challenge? Are you an expat in the Netherlands? If so, then we have the right opportunity for you!

In this role, you will be working as a travel agent for a worldwide known airline company. This company dedicates time and effort to their employees and is looking for motivated candidates that want to build a career in the service/travel industry. Aside from working in a dynamic industry, you will also be working with a lot of other international colleagues. This might be a great place to start working and to meet and work with other expats.

Your main task will be to inform your customers on flight fares, availability, schedules and other travel related enquiries. As you will be the first point of contact for customers, your main responsibility is to increase customer satisfaction. In this role, you can expect questions about reservations, bookings, cancellations and complaints that need to be handled accordingly.

Additionally, you will promote the products of the company by cross selling their services and you will make sure that customers get the best level of service possible.

Requirements:

- You speak Swedish or Norwegian, Å and English at a (near) native level
- You have service experience and enjoy helping others
- You are available for 40 hours per week also during evenings and weekends
- You are available to start by 15th and to have holiday schedule until end of 2019
- We prefer candidates with experience in customer service or tourism

The offer:

You will receive a direct contract at our client of 7 months initially with possibility for a permanent contract afterwards. The salary is €A 2025 gross per month and you will receive an extensive customer service



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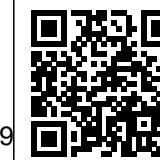
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training for the first 3 months. Next to it, the company offers benefits like holiday allowance, travel reimbursement, discount on health insurance, pension plan and participation to social events.

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We are excited to receive your application!

Uiteraard staat deze vacature open voor zowel mannen als vrouwen.

Sollicitatieprocedure

Om te reageren op onze vacatures voer je eenmalig je gegevens in. Hierdoor maak je automatisch een account aan op Mijn Randstad. Vanuit Mijn Randstad reageer je voortaan snel en eenvoudig op vacatures, kun je je gegevens beheren, je sollicitaties of salaris bekijken en nog veel.