

Customer Service Representative



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentieX.nl/x-893539-z>

Functieomschrijving

For SABIC Bergen op Zoom we are looking for a Customer Service Specialist to work in the European Customer Service Center located in Bergen op Zoom in the Netherlands.

SABIC is the Saudi Basic Industries Corporation, one of the world's leading manufacturers of chemicals, fertilizers, plastics and metals. We supply these materials to other companies, who use them to make the products on which the world has come to depend.

Job description:

- Manage the Order to Delivery process by helping customers with inquiries related to orders, deliveries, invoicing, claims, e-business services etc.
- Ensure timely resolution on customer issues.
- 'Own' the customer, and pro-actively provide support in service and logistics.
- Participate in projects optimizing CS processes and drive teams metrics that are directly linked to customer satisfaction.



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- Pro-active multitasking mindset
 - Immune to stress
 - Excellent Microsoft Office & computer skills
 - SAP experience is a big plus

If you meet the above requirements and recognize yourself in the profile, please send us your English resume and motivational letter.

Uiteraard staat deze vacature open voor zowel mannen als vrouwen.

Sollicitatieprocedure

Om te reageren op onze vacatures voer je eenmalig je gegevens in. Hierdoor maak je automatisch een account aan op Mijn Randstad. Vanuit Mijn Randstad reageer je voortaan snel en eenvoudig op vacatures, kun je je gegevens beheren, je sollicitaties of salaris bekijken en nog veel.