

Customer Service Specialist



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentiax.nl/x-908450-z>

Functieomschrijving

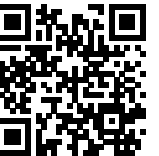
For SABIC located in Bergen op Zoom we're looking for a Customer Service Specialist.

The Customer Service Specialist is the liaison in the Supply Chain team, between the Customer and the internal SABIC organization. His or her primary task is to represent the commercial and logistical needs of the customer towards SABIC. You will be in frequent contact with the external customers to discuss the progress of current order, discuss lead-times and delivery options. The external requirements will have to be translated into internal requests. These will need to be discussed internally with, for example: Scheduling, Logistics, Product Management and Finance, in order to reach the optimal situation for our customers.

Responsibilities:

- Manage the Order to Delivery process by helping customers with inquiries related to orders, deliveries, invoicing, claims, e-business services etc.
- Ensure timely resolution on customer issues.
- Own the customer, and pro-actively provide support in service and logistics.



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-Â Previous Customer Service experience is desired, preferably together with SAP knowledge.

-Â Bachelorâ€™s degree or equivalent is preferred.

-Â Service and sales-minded.

-Â Strong interpersonal and communication skills.

-Â Active and energetic person who can perform different tasks simultaneously.

-Â Flexible team player.

Do you recognize yourself in the above profile? ThenÂ we lookÂ forward to receiving your resume and motivational letter!

Uiteraard staat deze vacature open voor zowel mannen als vrouwen.

Sollicitatieprocedure

Om te reageren op onze vacatures voer je eenmalig je gegevens in. Hierdoor maak je automatisch een account aan op Mijn Randstad. Vanuit Mijn Randstad reageer je voortaan snel en eenvoudig op vacatures, kun je je gegevens beheren, je sollicitaties of salaris bekijken en nog veel.