

Order Manager at Philips Eindhoven



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentiax.nl/x-910211-z>

Functieomschrijving

JOB: Order Manager Philips (English). As our new Order Management Specialist you are responsible for managing dealer/distributor orders on a daily basis. You are the key link in communication with the customers for order/inventory questions. The shipping department will be your daily contact to ensure that every order is processed and delivered on time.

You bring a strong business acumen, basic accounting skills and the ability to reason through ever changing scenarios. Taking initiative, strong math skills, and the ability to anticipate problems before they happen are also essential for success in this position. Will you join our team of people who are committed to continuing the company's high growth?

COMPANY: Philips is an innovative company and known for being a great employer. This position of at least 6 months will give you an opportunity to get to know Philips and their different processes. Which will be a great work experience to add to your profile. If you perform well your contract might be extended or you will get a Philips year contract.

CHALLENGE: Coordinating the entire order delivery process placed by customers through pro-active collaboration with other Supply Chain functions such as Sales, Sales Support, Logistics and the Factories. Apart from managing the flow of daily customer orders, your main task will be to provide the

customers excellent customer service via phone and email. You will assist them in questions about product specifications and use a system to manage them with a team like you. You will be responsible for the resources for the team and will refer to the services to the shipping department.

- Responsible for management of sales orders with high volume and low value, a cycle time ranging from next day to 5 working days.
- Process order activities in SAP and other supporting applications.
- Process order changes due to Customer or Factory requests.



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- Maintain excellent communication with the Consumables sales team
 - Daily communication by Phone with customers
 - Reporting, monitoring and control of order book in an organized and compliant manner (ICS/SOx).
 - Together with team members continuously implementing improvements through Lean tooling and disciplines.

OFFER: We offer you the chance to start your career for the next 6 months at the one of the best employers of The Netherlands. We introduce you to a diversity of people who come from all over the world, who can become friends or just fun colleagues to work with. The job Order Manager is a great position within Philips Supply Chain. Which will give you a great perspective of logistics within an international company. With working via Randstad you have two contacts (Philips and Randstad) who will support you with your questions regarding your career. Salary range €2400 - €2800 gross a month.

PROFILE: We are looking for:

- mbo+ degree, hbo/wo graduate
- 3 years experiences within Order Management or Customer Service
- Knowledge of Logistics / supply chain.
- Good in English spoken and written, any other language skills Italian, French or Spanish are a plus.
- Knowledge of SAP and/or equivalent ERP systems.
- Customer Service orientation and problem solving skills.
- Excellent communication skills (to factories and customers).
- Cultural awareness and pro-active behavior.

If you are interested but not ready to apply directly, give us, Sebastiaan, Marie-Catrien or Sophie a call (040-2606325) so we can discuss the position in full to see if you are our next Order Manager or contingent worker at Philips for a different department. If you know that you are the person that we are looking for than apply via the apply button and send your motivation and resume.

Uiteraard staat deze vacature open voor zowel mannen als vrouwen.

Sollicitatieprocedure

Om te reageren op onze vacatures voer je eenmalig je gegevens in. Hierdoor maak je automatisch een account aan op Mijn Randstad. Vanuit Mijn Randstad reageer je voortaan snel en eenvoudig op vacatures, kun je je gegevens beheren, je sollicitaties of salaris bekijken en nog veel.