

Senior Customer Service



Locatie

Noord-Holland, Amsterdam

<https://www.advertentiax.nl/x-933536-z>



Do you have leadership goals in Customer Service? Do you get inspired of improving products, people and processes? Wat ga je doen? The organization is a supplier of on demand protective packaging solutions. They are recognized as such by their customers, suppliers and employees. They are focused on continuously and measured improving their products and processes. They can only succeed if they work and communicate as a team, so they need you. As a Senior Customer Service Representative you'll take charge of your French team. You feel responsible and accountable for all of your actions. You treat customers, suppliers, colleagues and the environment with respect. You will effectively coordinate and support all aspects of a good customer service in line with the company's sales strategy. Provides excellent Customer Service aiming at expecting their customer's expectations. Manage the complete sales order progress from receipt of the order through to despatch Trouble shooting: Process returns (RMA) and credit notes in line with DOA. Inform customers about product shortages and delays Administrate and report Continues improvement Inspire leadership Wat wij bieden An inspiring leadership function; A job for the long term; Location in Heerlen; Experience within a growing (international) company. Wat wij vragen: Minimaal mbo4-werk- en -denkniveau; Experience of Customer Service and Sales Order Management; Experience in working with an ERP system (SAP); Control the French language in combination with English or Dutch. Solliciteren Ben jij de perfecte kandidaat voor deze vacature en voldoe je aan de eisen? Klik dan op de knop 'Solliciteer direct!' en we nemen zo snel mogelijk contact met je!



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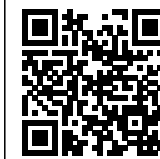
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