

Customer service representative German speaking



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentieX.nl/x-936786-z>

How would you like to work for a company in Amsterdam that wants to save the earth? Are you big about sustainability and do you love the outdoors? Are you a near native German speaker with good English, and do you love talking to customers? Then this is a great opportunity for you!

Your role will be to contribute to making the fashion industry more sustainable by delivering an excellent customer service and sales administration service. You will be talking to Italian speaking European consumers through the e-commerce channel.

The offer




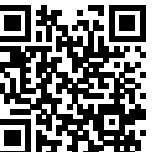






A salary of 2300 and 8% holiday allowance + pension
 100% reimbursement of public transportation for commuting
 Healthy organic lunch 3 times a week
 Yoga courses and access to a fitness room
 Company events with inspirational sessions and fun activities
 Access to enviro internships (after 12 months employment)
 Access to the client's products with discounts + 2 times yearly sample sale
 Company laptop
 Maternity leave

Your tasks

Provide a reliable and high quality customer service on weekdays and the weekends
 Work on the e-commerce sales system
 Help customers via phone, email and through our adjustment, special offers and gifts during the season, issue credit notes and invoices
 Contact for pro-sale corporate sales program when required
 Monitoring delivery and return problems and process customer returns/repairs
 Assist in proofing the European website when required
 Work closely with accounting department

The perfect candidate



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Diploma or bachelor degree (HBO) or similar years' work experience
Strong linkage with sustainability and/or outdoor sports and a motivation to fight climate change
near native German + fluent English
Excellent communication skills and a sociable personality
Great customer service skills
Advanced level of computer skills

Please note, that if you want to apply for this job, the motivation section will be taken into account. Do include in your motivation the reasons why you would like to contribute to the company's mission of saving the world with sustainable outdoor fashion. We reply only to applicants who fit the requirements, which we will do within 4 working days!

Randstad Multilingual – Customer Service German – Sustainable Jobs - Amsterdam
Uiteraard staat deze vacature open voor zowel mannen als vrouwen.

Functieomschrijving

How would you like to work for a company in Amsterdam that wants to save the earth? Are you big about sustainability and do you love the outdoors? Are you a near native German speaker with good English, and do you love talking to customers? Then this is a great opportunity for you!

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100% reimbursement of public transportation for commuting
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Yoga courses and access to a fitness room
Company events with inspirational sessions and fun activities
Access to enviro internships (after 12 months employment)
Access to the client's products with discounts + 2 times yearly sample sale
Company laptop
Maternity leave
Your tasks:

Provide fast, reliable and high-quality customer service on the phone and through e-mail
Work with Ecommerce OMS system
Enter orders via phone or e-mail and follow up with adjustments, cancellations and returns during the season, issue credit notes and invoices
Contact for pro-sales/corporate sales

program when requiredMonitoring delivery and return problems and process customer
returns/repairsAssist in proofing the European website when requiredWork closely with accounting
department
The perfect candidate

Diploma or bachelor degree (HBO) or similar years' work experienceStrong linkage with sustainability
and/or outdoor sports and a motivation to fight climate changenear native german + fluent
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Sollicitatieprocedure

Je maakt een 'mijn Randstad' account aan om te kunnen reageren op onze vacatures. Dit doe je
automatisch wanneer je voor het eerst een sollicitatie afrond bij Randstad, heel eenvoudig dus. Via je
'mijn Randstad' account beheer je gemakkelijk je gegevens en gaan je volgende sollicitaties nog!