

Service minded callcenteragent Belgian Toll project Sate...



Locatie **Limburg, Maastricht**
<https://www.advertentieX.nl/x-950317-z>

For our Belgian toll project Satellic we are looking for GERMAN speaking customer service agents.

Since 2016 every truck driver who passes the Belgium border is obligated to pay toll. In your job as a customer service representative you will support (by phone, chat and email) truck drivers with all the activities regarding the toll, such as the registration of vehicle papers, ordering the measurement device (OBU) located in their truck, as well as the payment of the toll itself.

Requirements:

You need to be able to speak German (at native or near native level) in combination with English or Dutch (because of the training and internal communication) You are customer oriented, a good listener and respond to the needs of each client

Practical information:

The department is opened 24/7. This means that you will also be scheduled to work nights and/or weekends (with an average of 4 night shifts per month) Your salary will be €10.00 gross per hour (from 22.00hrs until 7.00hrs and on Sundays you will receive an extra wage of 50%) You have 2 weeks of full time training on the job Travel expenses are reimbursed with a maximum of €7.38 per day We prefer availability of 30 to 36 hours per week. Do you want to work less hours? We also offer contracts of a minimum of 20 (to 26) or 24 (to 30) hours per week

See you soon at majorel!

Uiteraard staat deze vacature open voor zowel mannen als vrouwen.



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Sollicitatieprocedure

Je maakt een 'mijn Randstad' account aan om te kunnen reageren op onze vacatures. Dit doe je automatisch wanneer je voor het eerst een sollicitatie afrond bij Randstad, heel eenvoudig dus. Via je 'mijn Randstad' account beheer je gemakkelijk je gegevens en gaan je volgende sollicitaties nog!