

DanishSwedish technical support representative



Locatie **Noord-Holland, Amsterdam**
<https://www.advertentieX.nl/x-958117-z>

Are you a technology geek that loves a social environment to work in? We are looking a Danish or Swedish-speaking Technical Customer Support (B2B) Representative in Amsterdam for a global player working dedicated to fleet management, vehicle telematics and connected car services. With your love for technology you will strive to give our customers the best experience possible. You will offer them technical guidance and advice in addressing their product usage and issue needs. You will be working in a fun and social company with lots of events, conveniently located next to Amsterdam Central Station.



Your tasks as a Technical Customer Support Representative will be (amongst others):

- Provide email and phone support to our customers (B2B) and partners
- Take ownership of customer issues and trouble-shoot them
- Research, diagnose, troubleshoot and identify solutions to resolve customer issues
- Investigate and take care of large and complex technical support matters, where necessary working closely together with your colleagues across all departments.

 DanishSwedish technical support representative https://www.advertentieX.nl/x-958117-z	 DanishSwedish technical support representative https://www.advertentieX.nl/x-958117-z	 DanishSwedish technical support representative https://www.advertentieX.nl/x-958117-z	 DanishSwedish technical support representative https://www.advertentieX.nl/x-958117-z	 DanishSwedish technical support representative https://www.advertentieX.nl/x-958117-z	 DanishSwedish technical support representative https://www.advertentieX.nl/x-958117-z	 DanishSwedish technical support representative https://www.advertentieX.nl/x-958117-z	 DanishSwedish technical support representative https://www.advertentieX.nl/x-958117-z	 DanishSwedish technical support representative https://www.advertentieX.nl/x-958117-z	 DanishSwedish technical support representative https://www.advertentieX.nl/x-958117-z
---	--	--	--	---	--	--	--	--	--

- Constantly and pro-actively improve your product knowledge

- Requirements:
- Experienced with a customer-facing role (1 year +)
 - In possession of a Bachelor degree
 - An excellent communicator in Swedish and/or Danish and English

-
- A true team player, you enjoy sharing knowledge with each other.
 - Passionate about technology, you have a curious mind, you are an investigator!

Why this job will be awesome:

- Monthly gross base salary between 2100 and 2300€
 - Quarterly bonus plan and 26 annual leave days (with the option to buy up to 10 days)
 - Unlimited access to LinkedIn learning
 - Discounts on various shops, restaurants, bars, gyms, etc.
 - Health insurance discounts and contributory pension scheme.
 - Great atmosphere that feels like a start-up but offers the security of a large company
 - A company culture that likes to work hard and play hard. Social atmosphere with lots of events and a collaborative style of working.
- Uiteraard staat deze vacature open voor zowel mannen als vrouwen.

Functieomschrijving

Are you a technology geek that loves a social environment to work in? We are looking a Danish or Swedish-speaking Technical Customer Support (B2B) Representative in Amsterdam for a global player working dedicated to fleet management, vehicle telematics and connected car services. With your love for technology you will strive to give our customers the best experience possible. You will offer them technical guidance and advice in addressing their product usage and issue needs. You will be working in a fun and social company with lots of events, conveniently located next to Amsterdam Central Station.

Your tasks as a Technical Customer Support Representative will be (amongst others):

- Provide email and phone support to our customers (B2B) and partners
- Take ownership of customer issues and trouble-shoot them

-
- Research, diagnose, troubleshoot and identify solutions to resolve customer issues
 - Investigate and take care of large and complex technical support matters, where necessary working closely together with your colleagues across all departments.
 - Constantly and pro-actively improve your product knowledge

Ideally, you are:

- Experienced within a customer-facing role (1 year +)
- In possession of a Bachelor degree
- An excellent communicator in Swedish and/or Danish and English
- A true team player, you enjoy sharing knowledge with each other.
- Passionate about technology, you have a curious mind, you are an investigator!

Why this job will be awesome:

- Monthly gross base salary between 2100 and 2300€
- Quarterly bonus plan and 26 annual leave days (with the option to buy up to 10 days)
- Unlimited access to LinkedIn learning
- Discounts on various shops, restaurants, bars, gyms, etc.
- Health insurance discounts and contributory pension scheme.
- Great atmosphere that feels like a start-up but offers the security of a large company
- A company culture that likes to work hard and play hard. Social atmosphere with lots of events and a collaborative style of working.

Uiteraard staat deze vacature open voor zowel mannen als vrouwen.

Sollicitatieprocedure

Je maakt een 'mijn Randstad' account aan om te kunnen reageren op onze vacatures. Dit doe je automatisch wanneer je voor het eerst een sollicitatie afrond bij Randstad, heel eenvoudig dus. Via je 'mijn Randstad' account beheer je gemakkelijk je gegevens en gaan je volgende sollicitaties nog!