

# Webcare employee German



Locatie **Overijssel, Enschede**  
<https://www.advertentiax.nl/x-975659-z>



Are you completely at home around social media? Are you tech-savvy, good with language, customer oriented and are you looking for a job where no two days are the same? Then we're looking for you! Start working as a webcare employee in Enschede for various companies and address our customers through social media. Are you fluent in German? Are you able to work roughly 32 hours a week? Then keep reading to find out more about this position at Xtrasource in Twente.

## Job Description




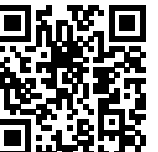






As a webcare employee you enjoy monitoring the social media channels and reacting to the posts that come in. The different companies you work for each have a culture, and norms and values of their own. It is important that you develop your own style and can switch between the styles of these companies. With your empathy and creativity, you help customers from start to finish by figuring out the best solutions. It will be your job to surprise the customers time and time again! You do this for a wide array of clients: from charities that require you to use your empathy to an internet provider that demands commitment to the technical side of things.

Aside from arranging the pro-active webcare, Xtrasource offers way more in the field of customer service.

You could also be responsible for Back Office and some other administrative duties. There's something for everyone! We work in an international environment in a cosy and modern ambience. Our community of employees is very diverse. Personal development is encouraged and there are many opportunities to learn and grow. Do you know you deserve our quality?

## Job Requirements

At least a higher professional education (HBO) degree either finished or in progress, preferable in the field of marketing/communication;

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Knowledge of the German language, both spoken and in writing;  
Empathy, you really want to understand the customer and won't rest until you find a suitable solution;  
You are a social butterfly yourself, active on social media and interested in trends and developments;  
You are open to learning new things and not scared of new experiences;  
You are responsible;  
You are exceptionally capable in the Dutch language, both spoken and in writing.  
You are flexible with your working hours, making you available for work in weekends and in the evening if needed.

#### Salary and Benefits

A good wage;  
A challenging position with great room for your own input and room for growth.  
An informal working ambiance and fun colleagues;  
Flexible working hours in mornings, evenings and weekends, sometimes permitting work from home;  
A restitution for travel costs over 10 kilometres;  
A great chance to learn all the ins and outs of social.